SAMPLE GUIDE

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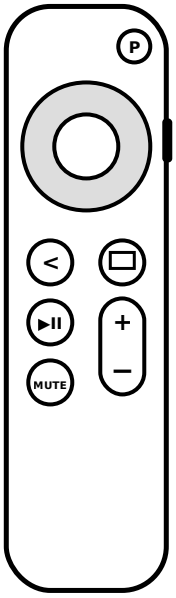
TV Mounting & Home Theater of Spring

Your Apple TV Remote, Made Simple

Turn it on, watch Netflix, turn it off. That is all you need.

Quick Reference

Clickpad **ring + center**	Press the ring up, down, left, or right, or swipe on the pad, to move. Press the center to choose.
< Back	Press for the last screen. Press and hold to go to the Home Screen.
TV button	Press to open the Apple TV app or the Home Screen. Press and hold to open Control Center (used to turn off).
Play/Pause	Play or pause what you are watching.
+ **−** **Mute**	Volume up, volume down, and mute.
Power	Top corner. Press and hold to turn on, press and hold again to turn off.



Silver Siri Remote, simple drawing, not to scale. P = Power. The Siri button is on the right side.

Which remote do you have? The **silver remote** with a round clickpad and a Power button (2nd generation and later). The older **black remote** (1st generation) has a glass touch surface, a **MENU** button instead of Back, and no Power or Mute button. Differences are noted below.

1. Turn Everything On

1. Pick up the Apple TV remote.
2. Press the **TV button** or **< Back**. On the silver remote you can also use the **Power** button.
   Black remote: press **TV button** or **MENU**.
3. The Apple TV wakes up, and your TV and receiver turn on with it automatically.

This works through **HDMI-CEC**, a feature that lets your Apple TV, TV, and receiver talk to each other over the HDMI cable. We set it up during your install, so there is nothing for you to change.

2. Watch Netflix

1. Press the **TV button** to go Home. If it opens the Apple TV app instead of your apps, press and hold **< Back** (or **MENU**) to go to the Home Screen.
2. Swipe or press the clickpad to highlight the **Netflix** icon. The highlighted icon gets a little bigger.
3. Press the **center of the clickpad** to open it.
4. If Netflix asks who is watching, highlight your profile and press the center.
5. Browse by swiping up, down, left, and right. To search, move to the app's search option and type with the onscreen keyboard, or press and hold the **Siri button**, say the title, then let go.
6. Highlight a show or movie and press the center to start it.

While you watch:

Pause or play	Press **Play/Pause**.
Skip back or ahead	Press the left or right side of the clickpad ring. Black remote: rest your finger on the touch surface, then press its left or right side.
Rewind or fast forward	Press and hold left or right. Press again to speed up (2x, 3x, or 4x). Press **Play/Pause** to resume.
Volume	Press **+** or **−**. Press **Mute** to mute (silver remote only).
Back to your apps	Press and hold **< Back** (or **MENU**).

Some apps show their own playback controls, which can work a little differently. If the volume buttons do nothing, use the remote that came with your TV or receiver and give us a call.

3. Turn Everything Off

1. Press and hold the **TV button**. Control Center opens on the screen.
2. Select **Power Off**. This puts the Apple TV to sleep.
   Silver remote shortcut: press and hold the **Power** button.
3. Your TV and receiver turn off with it.

4. If It Doesn't Turn On

1. **Charge the remote.** A message appears on the TV when the battery is low. Plug a USB-C cable (newest silver remote) or a Lightning cable (older remotes) into the bottom of the remote. A full charge takes about three hours, and you can keep using it while it charges.
2. **Get closer.** Stay within about 20 feet and make sure nothing is blocking the front of the Apple TV, TV, or receiver.
3. **Check the TV input.** If the TV is on but the screen is black, use the TV remote to pick the HDMI input the Apple TV is plugged into.
4. **Restart the remote.** Hold **TV button** and **−** together for about 5 seconds, until the light on the Apple TV turns off and on. Let go, wait 5 to 10 seconds, then press any button. Look for "Remote Connected."
5. **Pair the remote again.** Hold it about 3 inches from the Apple TV, pointing at it. Hold **< Back** (or **MENU**) and **+** together for 5 seconds. If asked, set the remote on top of the Apple TV.
6. **Restart the Apple TV.** Unplug its power cord, wait 30 seconds, and plug it back in. If it still won't respond, try a different outlet.

> **Still stuck?** Call us at **832-592-7036**. We are happy to help.